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McKellar Council's Communication Values, Beliefs and Actions

These are difficult times. COVID-19 has tested our patience; our ability to meet and work together and to ensure we are in closest communication with our ratepayers. The following three-part series on communication.

COUNCIL LISTENS TO OUR CITIZENS IN THE FOLLOWING WAYS:

The following demonstrates the many ways we proudly listen and involve you in our overall McKellar community actions. We continue to explore all avenues to ensure you are heard.

- Council and our community developed a four-year Action Plan after numerous public meetings to quide us moving forward.
- Council encourages members of our community to get involved in standing and ad hoc committees to make recommendations for the betterment of McKellar – over 50 members on 6 committees.
- Council offers the opportunity for public depositions to Council.
- Council holds various special Public Meetings before recommendations are brought forward.
- Council always welcomes and publishes public correspondence.
- Members of the community always have access to members of Council, via email, phone or personal encounters.
- Staff are always available to assist you and will always get back to you with factual information.
- Citizens have the right to petition Council.
- We listen to and are in close communication with the MLCA and its membership on matters pertaining to our lakes.
- ❖ Periodically, there are public delegations to Council relating to specific issues.
- At the end of a Council meeting there is an opportunity for questions from the community on items on the agenda.
- Many Resolutions are given first and second readings, then time for public input between Council meetings for further public scrutiny, before a third and final reading.
- Committees and businesses were involved in the development of the McKellar Directory.

We always listen. We may not always agree to every idea and suggestion. Council and staff respond quickly to issues, concerns and complaints and are always trying to find better ways of resolving things for everyone's best interest. Are we perfect, of course not, but not for a lack of trying. We continue to provide opportunities for public input in all that we do.

Respectfully, Your McKellar Council

Mayor Peter Hopkins, Deputy Mayor Morley Haskim, Councillors Mike Kekkonen, Don Carmichael, Marco Ancinelli